



programs

food pantry

backpack

meals-by-fish

holiday food baskets



based education

adult continuing education

adult scholarships

**ESOL** 

employment assistance

youth scholarships

tutoring

after school funding

workshops—

cognitive

crime prevention

financial health

health & wellness

home health workers

medical

mental health



## **SOCIAL**

& senior services

senior assessments

visitation

medical equipment loans

on and off-island transportation

behavioral health

friendly faces luncheon

hurricane preparedness resources

daily reassurance calls

home healthcare resources



## HELPING

## hands & financial assistance

emergency financial assistance for rent, utilities & medical

disaster relief

**ACCESS** 

adopt-a-family

school supply distribution

VITA tax preparation

notary service

budgeting

# A WESSAGE FROM OUR BOARD CHAIR, SHERIDAN SNELL & OUR PRESIDENT & CEO, MAGGI FEINER

Dear Friends of FISH,

2019 proved to be a kinder year for our environment than we've seen recently—our water remained clean and storms spared southwest Florida. Following two years of natural disasters, the reprieve for our islands was, and is, welcome.

Logic would tell you that change for the better would translate to a reduction in service requests for FISH but in fact, we continue to grow. As awareness has grown, in large part due to the role FISH has played in assisting in these disasters, we have seen more islanders requesting assistance they need but didn't know existed.

In 2019 our community was able to assist clients in the following ways:

- 20,885 service requests were answered on behalf of 5,544 individuals
- 8,364 visits to our food pantry resulted in 247,903 pounds of food distributed
- 332 instances of emergency financial assistance, and 2,502 meetings with our Social Services Department
- 399 Neighbors attended our Friendly Faces luncheon
- Volunteers drove islanders to 197 appointments on and off-island
- Through our Youth Programs 142 instances of after school/summer programming were attended, 1,160 food backpacks were distributed, and 151 children received school supplies

It truly takes a village and thanks to all of our donors, volunteers, and community partners we continue to keep pace with our growth to meet the needs of our neighbors. Since 1982 these islands have worked to take care of each other through good times and bad, and we are humbled and grateful for the opportunity to continue to serve.

With gratitude,

Sheridan Snell, Board Chair

Maggi Feiner, President & CEO



In 2019, the FISH food pantry served 1,169 families equating to 206,586 meals.



## FISH FOOD PROGRAMS

FIGHTING FOOD INSECURITY

People are often surprised to hear that the island communities are home to a food pantry. They are often more surprised to hear how often the pantry is utilized. No community is immune to food insecurity, and at FISH we work daily to ensure that no islander is deciding between feeding their family or paying rent, childcare, or medical bills. FISH combats this issue through our various food programs thanks to our generous donors, volunteers, community partners, and staff.

## here's a look at how we helped our neighbors in 2019

### **FOOD PANTRY**

Last year FISH distributed 247,903 pounds of food through 8,364 visits to our food pantry, and 1,169 families were served equating to 206,586 meals. FISH offers nutritious supplemental groceries at our Walk-in Center to our island neighbors five days a week from 10:00am-3:45pm, allowing our clients to shop according to their own life schedules that may otherwise prevent them from getting the resources they need.

### **MEALS-BY-FISH**

Our Meals-by-FISH program ensures that all islanders, regardless of mobility constraints, have access to at least one hot meal per day, and fresh meals seven days a week. Whether it's an island senior who no longer cooks or drives or a resident who temporarily can use the assistance, our volunteers delivered 3,260 meals in 2019.





### **BACKPACK PROGRAM**

Nutrition is fundamental to academic achievement. *Students received 1,160* backpacks full of nutritious foods and snacks to sustain them over weekends and school breaks, when they don't have school-provided meals.

### **HOLIDAY FOOD BASKETS**

Guaranteeing a holiday meal to our island neighbors in need is both a warm way for our community to give back during the holiday seasons, but also relieves families of the stress of providing it during what can be a financially strained time. Last year, 188 households received baskets with all the fixings for Easter, Thanksgiving, and Christmas meals.



In 2019, FISH provided financial assistance on 332 occasions to those in need





Imagine just a few short months after getting back on your feet following the water quality crisis, being diagnosed with advanced stage cancer with two children at home under the age of five. Your treatment keeps you from working for months preventing you from paying rent and keeping up with medical bills.

### **EMERGENCY FINANCIAL ASSISTANCE**

This scenario was the case for FISH client, Michelle, but sadly is not an unusual circumstance for many of the clients we serve. The key to navigating any crisis is having support and a plan. Through our Helping Hands program, FISH offers both.

Our Social Services Department responded to over 2,500 instances of case management in order to offer clients in crisis help with essential costs such as rent, utilities, and medical bills through our Emergency Financial Assistance program. One of the greatest gifts we can give neighbors-in-need is the time to create and implement a plan to move them from crisis to recovery, and eventually develop a pathway to long-term self-sustainability alongside our professional staff, with the support of our volunteers, community partners, and supporters.

essential help for essential needs

# COMMUNITY OUTREACH

WITH SOCIAL AND SENIOR SERVICES

FISH is keenly focused on issues pertaining to the senior population on the islands, including isolation and loneliness. Through a variety of programs, it is our goal to be there for islanders as they age to remain healthy, independent, engaged, and age in place with dignity.

### **FRIENDLY FACES LUNCHEON**

These popular (and fun!) lunches are held once a month at George and Wendy's Seafood Grille with a theme, games, prizes and plenty of opportunity for socialization. Cost is subsidized by FISH and in some cases covered entirely when there is financial need. We encourage all community members to come, meet new people and enjoy a delicious meal! Rides to and from are available with advance notice by one of our volunteer drivers. *We saw 399 Friendly Faces at lunch in 2019.* 

#### NON-EMERGENCY TRANSPORTATION

Individuals needing transportation for on-island errands (such as non-emergent medical, dental, church, shopping, banking) or off-island medical appointments can request a FISH volunteer driver. Rides are free of charge. *In 2019, our volunteers drove neighbors to nearly 200 appointments.* 

#### **WORKSHOPS**

FISH is pleased to enlist a variety of professionals to come to the islands to speak on topics important to everyone. Our informative workshops last year pertaining to aging included one-on-one Medicare consultations, the dementia virtual tour, healthy eating, mental wellness, and a variety of other health and wellness issues.

### MEDICAL EQUIPMENT LOAN PROGRAM

Islanders and visitors alike may borrow much-needed medical equipment free of charge such as wheelchairs, walkers, canes, and bath benches. *FISH loaned 325 pieces of equipment to our neighbors in 2019.* 



our FISH
volunteers
enrich the
lives of many
through
personal
connections,
visits, daily
reassurance
calls, and so
much more



In 2019, FISH provided our youth with 142 instances of afterschool and/or summer programming





At FISH it is a priority to empower people through education and connectedness. We aim to provide educational opportunities at all levels of learning and in all forms.

## at FISH we genuinely have something for everyone

### **ADULTS**

Our Adult Education Scholarship program encourages islanders to continue their education, seek additional job training, or attain professional certifications in order to move forward in their careers or shift gears into a field they're not currently in.

### **KIDS**

For our children and youth, we offer scholarships for afterschool care, summer camp, and supplemental educational opportunities throughout the year. We strive to provide "extras" to all students in the form of safe and enriching programs outside of school. *In 2019, we provided 142 of those educational opportunities.* 

### **COMMUNITY**

We're never too old or too smart to learn something new. Educational opportunities are offered for our entire community and include FISH's monthly workshops on topics ranging from mental health, financial management, and the aging process to hands-on classes like cooking and nutrition.







## **OUR FISHING BUDDIES**

### PROUD TO PARTNER WITH THESE AMAZING ORGANIZATIONS

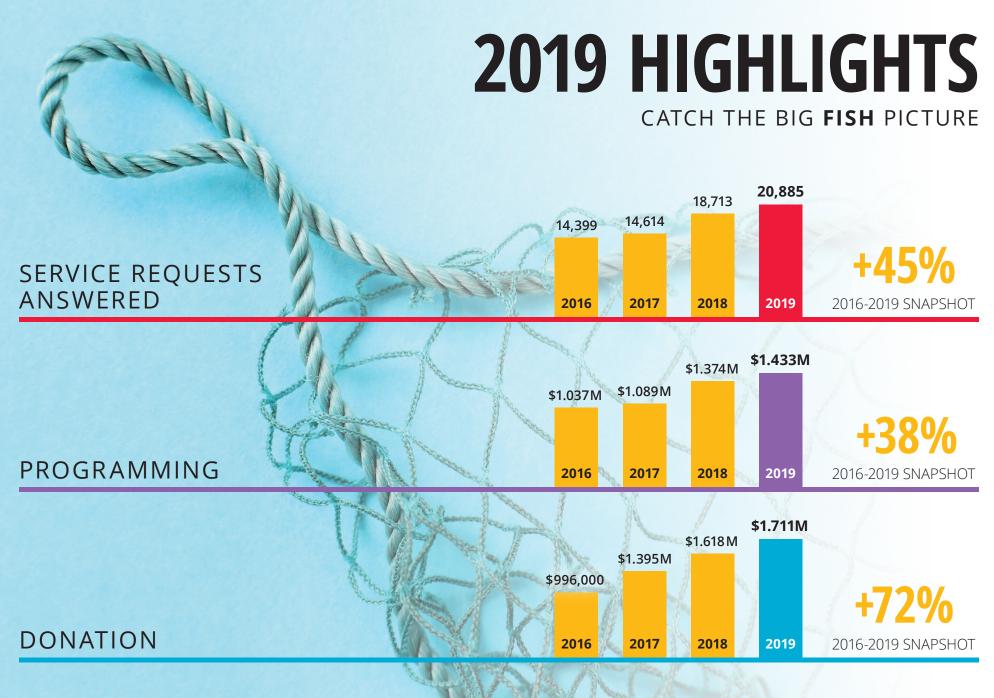
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Note: all figures are audited



### go FISH celebration

FISH hosts our annual Go FISH Celebration—our event is an incredible success thanks to the generosity of the community who sponsors and attends. Every year we change the theme to create a fun evening for all involved. The 2019 event featured an Old Hollywood theme and our recent 2020 gala was a Venetian Masquerade. This limited-seating event is full of entertainment, information about how FISH is using donations to give back our community, and a live auction. We hope to see you next year!

### 10k race 4 FISH

Every fall, FISH hosts a 10K race to bring the community together and to encourage people around the state, country, and world to visit our beautiful islands—and what better way to take in the scenery than an early morning 10K run? In 2019 nearly 500 people participated in our race and it continues to grow! We're grateful to all of our island businesses and individuals who sponsor the event and to those who run!

# OUR WINNING ANNUAL FUNDRAISING EVENTS

In 2019, our volunteers provided 7,455 hours of service and drove 34,147 miles on behalf of FISH and our neighbors



## **GENEROUS DONORS**

### SPECIAL THANKS TO ALL WHO ANSWER THE CALL TO HELP

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Kris & Roy Ritts

Darlene & Raymond Rizzo

Cindy & Tim Roach Ruth Roberts Virginia Robinson Pedro Rodriguez Shari Roehl & Ley Smith Gary Rogers Joan & Bruce Rogers Mary Jane & Kerry Rogers Carol & William Rosenberg Susan Rosenberg & Kenneth Gerson Susan Rosenthal Judith & Herbert Rubin Basil Rudawsky Phyllis & Richard Russell Leanna & Pasquale Russo Susan & Fred Ryckman Jane & Marcel Saghir Kerry & Joseph Salatino Salesforce.org Sabita & Sushil Sana Sandbar Restaurant Sandpiper Homes of SWFL Kandi Sanger Sanibel Air & Electric Sanibel Public Library

American Gallery Homes Sanibel Captiva Community Bank Sanibel Island Farmer's Market Sanibella Cleaning Company Suzanne Santamaria Elizabeth & Wavne Santos Patsy Sarg Elizabeth Savage lanet & Louis Scariot Louise & William Schaefer Elaine & Robert Schaeffer Iean & Robert Scherer Larry Schopp Judith & Albert Schuele Shirley Schulz William Schulz Dawn Schumann Linda & Jay Scott Sean Scott Ellen Scrivner

Seashells.com

Mary Shafer

Edda & Surinder Sehgal

Penny & Edward Sessa

Paula & Richard Sette

Catherine & Kevin Shea

Susan Sherlock Sally & Andrew Shott K.A. Short & Stanley Gage Lori Shuster June & Edward Sieber Elizabeth & John Simler Joyce & Joe Sirkin Shirley & Dean Skaugstad Rita Skoczen Patricia Slater Ellen Smiley Andrea Smith Anne Smith Helane Smith Jeannine & Ben Smith Marjorie & William Smith Sylvia & Gregory Spaulding John Spencer Cameron & Mark Sperry Betty & Eric Orkin Sprague Diane St. Pierre Bonnie Stanczak Mina Steen Ioann & Dennis Stehr Ioan Stokes Robert Stouten Nancy & Marc Stretch Ellen Strobel Gayle Summa Suncatchers Dream Audry Sutherland Megan & Trevor Swartz Patricia Sweet & John Daly Wendy & Gary Taibbi Jeryl Taylor Allison Teger Sandy Teger & Dave Waks Ann & Tom Tennery Clara & Terrance Terrana The Island Store Spirits

Cathie & Bill Thiede

Kellie & Jack Thomas

Sarah Thompson &

Nancy Traylor Turner Beach Homes

Peggy & Ted Tyson S.M. Ulversoy

Lee Muehlmann

Kristina & George Tusack

Joyce-Ellen & Stephen Tibbets

Timbers Restaurant & Fish Market

Thomas James Real Estate

Randall Underwood Jan & John Vangolen Betty & Robert VanTassel Ianice & Donald Vap Judith Vartdal John Vaughn Sally & Mike Vaught Susan & Ray Verdon Tracey Villaĺba Margaret & Robert Wackerman Wallace Sizelove & Co., PA Sally Walker & Francis Lynch Anne Walter Connie Walters Tracy Walters Bev & leff Warren Gloria & Dick Waterhouse Gretchen Watkins Amy & Mark Webberly Wendy Webb & Randy Wayne White Ronald Weeks Nanelle Wehmann Deana & Lyman Welch Yolande & Richard Welch Helene & Jim Weyant Kathleen & Al Weyman W.H. Fitzgerald Inc. Fileen Whalen Anne & Ed Wheeler

Meredith & Julianne Williams Patricia Williams Trudy & Tommy Williams Patricia Wilson Winifred & Douglas Wood David Wright amazing Suzanne Wulff Pilcher FISH donors Charmaine Yeadon Lvnn Yeakel Yolo Watersports at every level Ken Young Patricia Young pull together Pat Zambuto Leo 7immer to make a Paul Zimmerman difference

Florence & Wayne Wheeler

Jennifer & John Whybrew

Nancy & Jeff Wickham

Mark Wildman

Anne & David White



## **OUR GREATEST CATCH**

### HUGE THANKS TO OUR VOLUNTEERS WHO MAKE FISH A SUCCESS

FISH volunteers are crucial to the health and well-being of our neighbors, and play a vital role in our community and organization. We extend our sincere thanks to our amazing 2019 Volunteer Team!

Shirley Akins Debi Almeida Marsha Bach lim Baiek Joan Bajek Judy Baran David Bath Clair Beckmann Nancy Black Edna Mae Beston Dodie Bock Harry Brown Shirley Bohnert Thomas Bolon Mary Jane Bolon Mary Bondurant Miké Boris Pat Boris Robert Bowden Mary Ann Brady Nancy Brooks Patricia Brunsing Dave Bugby Trudy Burkholder Mame Byrne

Bonnie Byrne

Anna Carr Richard Cohen Randall Carson Lawrence Carter Liz Clark Zoe Cohen Doug Congress Melanie Congress Anne Cooper Diane Cortese Dale Covner Nancy Craig Steven Cramer lim Cryder Maryanne Daly John Danner Ionathan Dean Nancy Debenedictis Laura DeBruce Heather Deiner Gaither DeLuca Mimie Dirico Catrina Drotleff Ierry Edelman Barbara Ellis Linda Estep

Donald Feiner Gerry Fitzgerald Louise Fitzgerald Marcy Foreman Bev Forslund Cassie Gaenger Brian Gaffey Kathleen Gagliardi Veronica Gallo Barbara Galvin **Douglas Gentry** Sherry Gentry Evan George Eva George Kenneth Gerson Christine Godwin Lynn Goodwyne Ierry Gorby Allison Goss Chauncey Goss Connie Grayson Bill Greggs William Griffin Paul Gulbrandsen Laurel Hafener Sherry Halleran

Frederick Hammann Mary Jo Hardy Kristin Harvey Elizabeth Haves Shannen Haves Elizabeth Heizmann Cheri Herbert leAnne Hertel Ann Heymann Ed Holden Mary Holden Iane Holder Karen Howard Donna Hungeling William Kellev lack Kelly Patricia Kelly Lvn Kern Robert Kern Rebecca Kerns Charlie Kiel Kenneth Kouril Kim Kouril Carol Kreml Garv Kreml Laura Kreter

Robin Krivanek Nancy Lagan James LaVelle Lenore Lawrence Donna Leahy Michael Leedy Marcia Leslie Vicky Lettmann Cathie Lewis Rob Lisenbee Vikki Lorenz Robert Llovd Gale Lynch lames Lynch Janice Manarite Kvm Mason Linda Mason Marisol Mata Margaret McGann George McGann Barbara McGarry Robert McGarry Bobbie McGlynn Nicole McHale Janet McLaughlin Dana Mehlig

Lynn Meline Inky Meng lack Meng Lanet Merrill Lisa Ann Miller Bob Miller Mike Miller Denise Moore Frances Morsillo Leon Morsillo Arlene Mowry Carole Myer Thomas Nachazel Thomas Neri Patricia Norton Kent Neitzke lustin Neitzke William O'Brien Maria O'Brien Willy Ocasio Elaine Pace Elaine Parente Gerry Parkhurst Tricia Parkhurst Ruben Perez Mary Perkins

Eric Pfeifer Mary Ellen Pfeifer Claré Phelan Iohn Prann Sue Prather **Justin Proctor** John Pryor Betty Rebhorn Kathy Rice Ed Ridlehoover Nancy Risch Helma Revnolds Chip Roach Nancy Roach Iohn Roberts Sandy Rogers Susan Rosenberg Iames Salzman Katherine Sanger Karen Sartoris William Sartoris Greg Scherer Richard Schreck Shirley Schulz Gretchen Scott Marianne Seiler

Laurie Shannon Sandy Shepard Holly Smith lason Smith Robert Smith Fran Spencer Iim Sprankle Patty Sprankle Lisa Stasi Carolyn Stigler Carol Strange Sandra Sultar Kyle Sweet Albert Symes Barbara Symes Lee Anne Tauck Michael Terelle Sharon Thomas Brad Thompson Linda Thompson Sarah Thompson Iulia Thornton Roger Timm Guy Tober Carol Torbey Linda Uhler

Tom Uhler Case Vandevelde John Vandevelde Ian Vap George Veillette Mary Ann Vinton Anita Vitous Alan Vitous Joseph Wagg Virginia Wagg Chris Wahl David Wahl **Ruth Walters** Gloria Waterhouse Beverly Webb Garry Weiss Beth Weiss Helene Weyant Eileen Whalen Garry Whalen Ann-Marie Wildman **Robert Williams** Beverly Wisley Brian Zambuto Peter Zell

While we have 175+ volunteers annually, that number drops dramatically during holidays and off-season months. We invite you to choose how you can help, and we'll provide training! OPPORTUNITIES INCLUDE:

- BACKPACK PROGRAM—pack, sort, stock
- EVENTS—meet and greet, set-up, decorate
- FOOD PANTRY—shop, sort, pick-up, and assist
- HURRICANE INFO—meet client, explain plans
- **MEALS**—pick up, deliver hot meals to clients
- MEDICAL EQUIPMENT—meet, deliver, pick-up
- TELEPHONE—receive messages & respond
- TRANSPORT—drive client to/from appointment
- **VISITATION**—visit neighbors needing socialization
- WALK-IN-CENTER—meet, greet, assist



## THE BOARD

AND FISH STAFF MEMBERS

### **CURRENT BOARD MEMBERS**

Nicole McHale—Chair Maggi Feiner—President and CEO Ed Ridlehoover—Vice Chair lack Alexander—*Treasurer* Willy Ocasio—Secretary John Morse—Past Chair Robert Bowden Chris Coile Jack Meng Lisa Ann Miller, M.D. lim Nelson

### **PROFESSIONAL STAFF**

Alicia Tighe—Executive Director Kathy Y. Monroe—*Program Director* Nitza Lopez—Case Manager Terri Czeczotka—Finance Manager Maria Espinoza—Walk-in Center Manager Anna Woodall—Receptionist/Office Assistant Maggie Goldsmith—Grants and Marketing Anthony Morales—Social Services Assistant







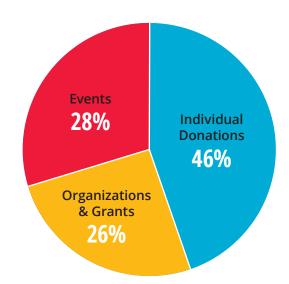
# **FINANCIALS**

**ANALYSIS OF FUNDING & EXPENDITURES** 

### 2019 income

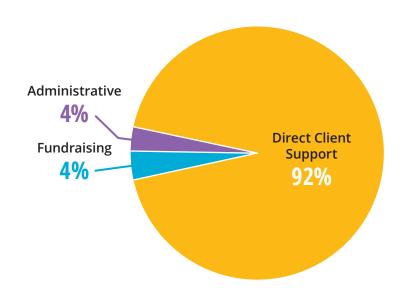
Individual Donations \$781,654
Organizations & Grants \$448,843
Events \$481,078

TOTAL: \$1,711,575



## 2019 expenses

TOTAL:	\$1 561 8 <i>4</i> 0
Administrative	\$59,114
Fundraising	\$69,535
Direct Client Support	\$1,433,191



Note: all figures are audited



"Planned giving" is simply a commitment, either revocable or irrevocable, to give to a Section 501(c)(3) charity, such as FISH or its Foundation, as part of a donor's overall financial or estate planning (as contrasted with typical annual donations).

### **TYPES OF PLANNED GIFTS**

- 1 Bequests—donations at death (through a Will or Trust) of cash, real estate, stocks, bonds, mutual funds, or other intangible assets
- 2 Retirement Plans—designation of FISH as a beneficiary of a retirement account, such as an IRA, 401(k), 403(b), pension or profit sharing plan
- **3** *Life Insurance*—designation of FISH as a beneficiary of a life insurance policy (whole life or term)
- **4 Retained Life Estate**—transfer of real estate, such as a residence or commercial property, to FISH, but with the donor retaining the use of the property for the remainder of the donor's lifetime (e.g., the Woodring property)

### WITH A PLANNED GIFT, A DONOR MAY

- Create an endowment to generate annual income that provides for the development and enhancement of designated FISH programs and activities (e.g., Helping Hands or the Food Pantry)
- Create an endowment to enhance FISH staff development or subsidize the compensation for a specific position, similar to endowing a professorship at a university
- Name the FISH Walk-In Center (or an office) for the donor or in honor/memory of a loved one or another person

Have you already included FISH in your estate plan? We would love to know so that we may appropriately recognize you as part of our FISH Legacy Society. Please contact Maggi Feiner or Alicia Tighe at (239) 472-4775.

