

2020 IMPACT REPORT

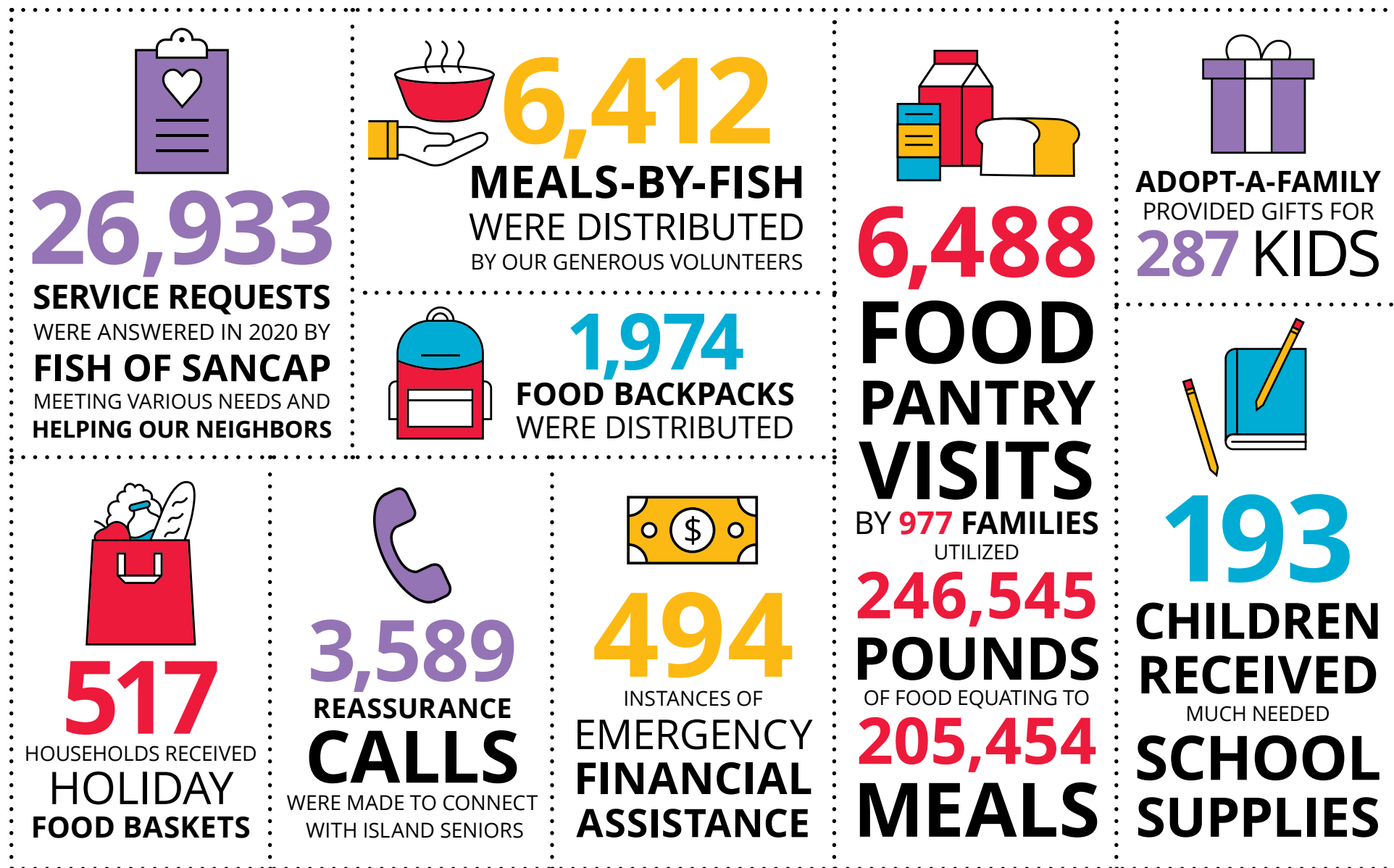


silver lining

NEIGHBORS HELPING NEIGHBORS LIKE NEVER BEFORE

food programs • island based education • social & senior services • helping hands & financial assistance

FISH
OF SANCAP



NEIGHBORS HELPING NEIGHBORS LIKE NEVER BEFORE



A MESSAGE FROM OUR LEADERSHIP

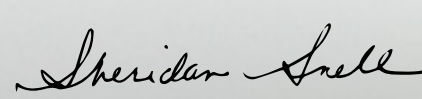
Dear Friends of FISH,

The COVID-19 pandemic marked a difficult year for each and every one of us. A disaster unlike any we've seen and no one was untouched. Each Sanibel and Captiva resident, business, employee, and visitor felt the impacts of the health pandemic. FISH is grateful to have been able to adapt to ever-changing circumstances to rise to the occasion—something that we could not have done without you, our community.

Because of the pandemic, FISH saw an increase in demand for our services ranging from food to financial assistance to our variety of senior services. Several of our programs close to doubled in usage or more. With the backing of our volunteers, donors, staff, Board of Directors, and island community, **FISH answered more than 26,000 service requests in 2020; we distributed 6,412 hot meals to homebound neighbors; we served nearly 1,000 families in our food pantry and provided 494 instances of emergency financial assistance for needs such as rent, utilities, and medical expenses.**

FISH's founding principle is to be a network of *neighbors helping neighbors* and 2020 proved to be the ultimate testament to that core value. There aren't adequate words to thank our island neighbors for their generosity of time, energy, and resources during the past year; **we are truly appreciative.**

With Gratitude,


 Sheridan Snell, Board Chair




 Maggi Feiner, President & CEO





nourishing

LIKE NEVER BEFORE

Nourishing families with one of the most basic needs—food—will always be a top priority for FISH. Food insecurity is an affliction that no community is immune to, but because of the generosity of our volunteers and donors, FISH is empowered to continue to fight food insecurity. Each year, FISH distributes hundreds of thousands of meals to those living and working on Sanibel and Captiva through our Food Pantry, Meals-by-FISH hot meal delivery for housebound islanders, our Backpack Program for school-aged kids, and Holiday Meals that brighten each holiday for those in need.

HERE IS A LOOK AT HOW WE HELPED NOURISH OUR NEIGHBORS IN 2020

FOOD PANTRY

Though COVID impacted the format in which clients could pick up their food, **our Pantry still distributed 246,545 pounds of food equating to 205,454 meals to nearly 1,000 families.** Throughout the entirety of 2020, FISH is proud to say that we never limited the number of hours we operated to serve those in need—we were able to adopt COVID-safe protocols to ensure our services never missed a beat.

MEALS-BY-FISH

Meals-by-FISH is a hot meal delivery program that serves primarily housebound or limited mobility seniors on Sanibel and Captiva. Given the need for many to stay in their homes due to the health crisis, we saw this program nearly double in meals distributed in 2020. **Last year, 6,412 meals were prepared by Bailey's General Store and delivered by our steadfast volunteers—a 97% increase from 2019.**



FOOD PROGRAMS

HOLIDAY FOOD BASKETS

The holidays are meant to be a time of happiness, gratitude and family but for many we serve much of that is overshadowed by stress as they try to manage day-to-day expenses with the gifts and meals that mark those special occasions. For this reason, FISH provides holiday meal baskets for Thanksgiving, Christmas, and Easter each year to ensure no family is without a meal for holidays. **In 2020 FISH distributed 517 baskets of food to families in need.**

“Every time I visit the pantry to pick up groceries, the volunteers treat me so nicely and help me with everything my son and I need. When my son comes with me, they always give him special treats. I don't know what I would do without FISH. I'm so thankful for their help and kindness.”

—Mina, a single mom and island neighbor





ISLAND BASED EDUCATION

At FISH it is a priority to empower people through education and connectedness. We aim to provide educational opportunities at all levels of learning and in all forms.

FISH OFFERS PROGRAMS FOR GROWTH AND LEARNING TO EVERYONE

ADULTS

Our *Adult Education Scholarship program* encourages islanders to continue their education, seek additional job training, or attain professional certifications in order to move forward in their careers or shift gears into a field they're not currently in.

KIDS

The disruption of COVID proved challenging for students during 2020. A sudden shift in school format from in-person to virtual left many children in FISH families struggling to keep up. *As a result, FISH worked with their parents, teachers, and tutors to ensure that students were getting the assistance they needed to succeed academically despite setbacks. Additionally, FISH provided school supplies to 193 students.*

COMMUNITY

We're never too old or too smart to learn something new. *Educational opportunities are offered for our entire community and include FISH's monthly workshops* on topics ranging from mental health, financial management, and the aging process to hands-on classes like cooking and nutrition.



equipping
LIKE NEVER BEFORE



SOCIAL & SENIOR SERVICES

FISH works daily to be a resource for seniors of Sanibel and Captiva in order to help them age in place with dignity. Addressing issues like isolation, nutrition, and day-to-day obstacles involved in the aging process, we offer an array of services that enrich the lives of our young-at-heart neighbors. 2020 was a particularly challenging year for seniors, but FISH met the challenge of the increased demand for many of our programs.

ENRICHING LIVES EVERY DAY IN EXTRAORDINARY AND EVERYDAY WAYS

PERSON TO PERSON: REASSURANCE CALLS

For many seniors living alone or as a caregiver to a spouse, the reassurance that someone is there for you is a huge relief in their daily routine. Through our reassurance calls, FISH volunteers and staff are matched with island seniors and make daily (or whatever frequency the senior requests) phone calls to either check-in quickly or take time to chat for a while. *In 2020, we saw a 184% increase in reassurance calls made over 2019. FISH volunteers and staff made 3,589 calls to island seniors.*

FIRST ANNUAL SENIOR EXPO

Before COVID swept the region (and world), FISH held its *first Senior Expo at the Sanibel Community House*. Free and open to the public, the annual event hosted dozens of vendors and organizations that offer services and activities for seniors on Sanibel and Captiva. *Over 200 islanders made their way through the expo* collecting information on aging services, participated in on-site health screenings, and even walked through a dementia simulation exhibit.



caring LIKE NEVER BEFORE

SMILE BOXES

Though many of the seniors FISH serves struggle with social isolation, 2020 proved to be a particularly isolating year as a matter of health and safety. *In 2020, FISH kicked off a new program, referred to as Smile Boxes, which are intended to bring joy to those who may be lonely or enduring a particularly hard time.* Each themed box, packed and delivered monthly by our volunteers, include items that are fun, mentally stimulating, and most of all, thoughtful. Contents have included hand painted mugs with uplifting messages from students at CECI and the Sanibel School, activity books, home gardens and DIY projects, COVID PPE supplies, and more.

HURRICANE PREPAREDNESS

Due to shifting travel schedules of seasonal residents, many of our island seniors stayed on the islands for, sometimes, their first-ever hurricane season. To help islanders prepare each season, FISH offers a preparedness packet that includes information regarding procedures, shelter locations, special needs assistance, City of Sanibel reentry pass application, local hotels, and more. Volunteers also work with our most vulnerable clients, in collaboration with other stakeholders like the City of Sanibel, to ensure their annual emergency evacuation plan is up to date and so that our Hurricane Committee can keep in touch with them before, during, and after a storm. *In 2020, FISH experienced a 34% increase in our Hurricane information packet distribution.*





providing

LIKE NEVER BEFORE



HELPING HANDS & FINANCIAL ASSISTANCE

Each year FISH provides emergency financial to assistance to families in crisis. Being in a position where you are unsure if you can provide basic needs to your family is equally a scary and humbling experience. We speak daily to people who are faced with a decision of whether they can pay the rent or their medical bills or put food on the table.

WHEN AND WHERE IT'S NEEDED MOST

EMERGENCY FINANCIAL ASSISTANCE

Helping Hands is meant to provide *short-term assistance with life's most critical costs—shelter, healthcare, water, and electric*. In 2020, FISH families faced job loss at worst and inconsistent and reduced work schedules at best. Unlike other disasters like hurricanes, many families spent the majority of 2020 in crisis-mode—working to make ends meet with little success. Families faced difficult scenarios such as how to maintain employment as young children were sent home from school with no ability to pay for childcare. Compounding matters, many of those we serve live in multigenerational households with elderly parents with compromised immune systems or pre-existing conditions. *In 2020, FISH provided 494 instances of emergency financial assistance and saw an 87% increase in the instances of case management from 2019.*



OUR ANNUAL EVENTS
LOOKED DIFFERENT
BUT WE CARRY ON
LIKE NEVER BEFORE

go!FISH
ISLAND GIVING FOR ISLAND LIVING



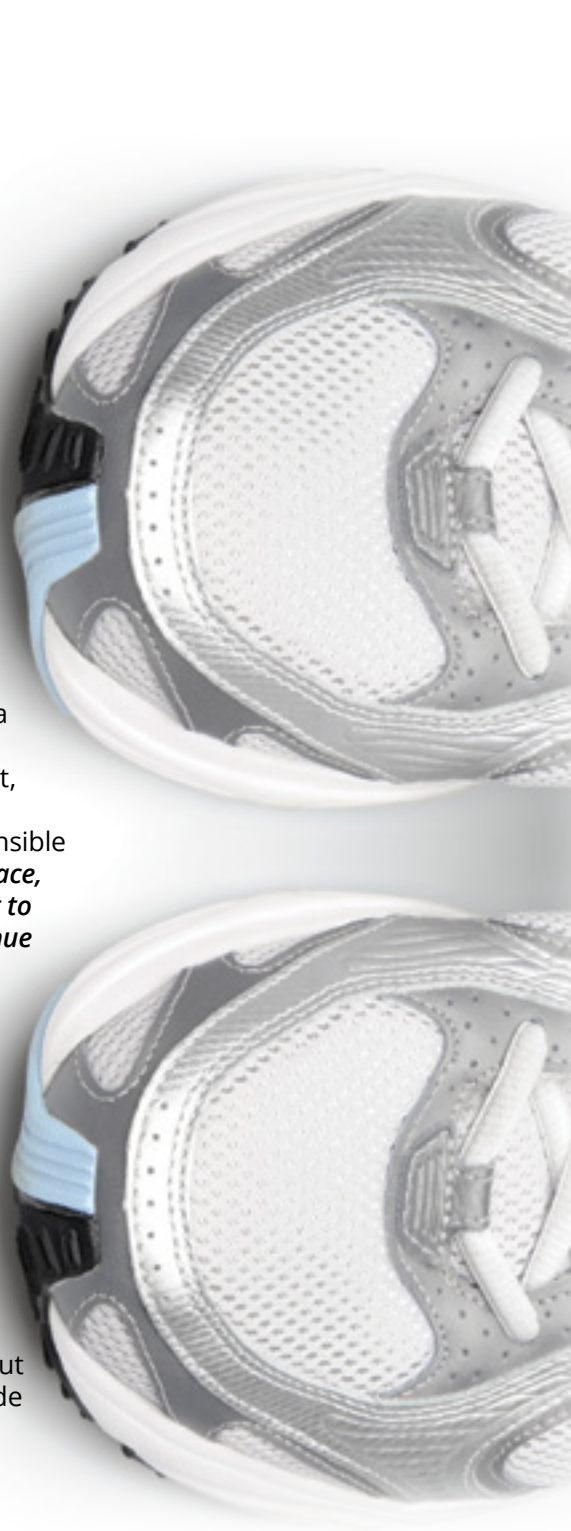
VIRTUALLY NOTHING CAN STOP US WITH YOUR HELP

GO! FISH CELEBRATION

FISH hosts our annual Go FISH Celebration—our event is a success each year because of the generosity of our community. We feel fortunate that in 2020 we were able to safely host our Go FISH gala before COVID made large gatherings impossible. Our Venetian Masquerade theme was a wonderful evening of live entertainment, delicious food, live auction, and philanthropic spirit. For 2021, FISH decided it was in the best interest of community safety and responsible use of raised funds to cancel the in-person Go FISH event. *In its place, generous supporters have been sponsoring in the spirit of the event to ensure FISH is able to make an important fundraising goal to continue offering our critical services to those in need.*

VIRTUAL 10K RACE 4 FISH OF SANCAP

Each October, FISH hosts a 10K race on Sanibel to support our ongoing community work. Unfortunately, in 2020, due to COVID we were unable to host an in-person race but thanks to the creativity of our 10K Committee, the support of our local businesses, and our runners, FISH was able to host a successful virtual event. *Runners from across the country (and world!) were able to register for the 10K event and run their race at the time, date, and location of their choice with the help of the RaceJoy app which tracked their times.* Our Community Sponsors sprung to action through generous sponsorships as well as events throughout the month of October to benefit our race as well as donations made by individual islanders and participating runners. *We are hopeful to see everyone in person in 2021 but grateful to our islands for continuing to support our neighbors!*



MORE SILVER LININGS

PROUD TO PARTNER WITH **THESE AMAZING ORGANIZATIONS**

ABWA
Alvin Dubin Alzheimer's
Resource Center
Alzheimer's Association of Lee County
American Red Cross, Lee County
Amigos Center
Arden Courts
Area Agency on Aging SWFL
Arthur Printing
Associates in Dermatology
Avidity Home Health
Bailey's General Store
Bank of the Islands
Bat Yam Temple of the Islands
Beacon of Hope
Big Arts
Billy's Bike Shop
Bob Janes Triage Center
& Low Demand Shelter
Breeze Newspapers
Builders Care
Central Line Properties
Chase Bank
Child Care of SWFL
Children's Advocacy Center of SWFL
Children's Education Center
of the Islands
Cielo Restaurant
City of Sanibel
City of Sanibel Recreation Center
Comfort Keepers
Community Cooperative
Community Coordinated Childcare
of SWFL
Community Housing & Resources
Connect America
Costco Wholesale
CROW
CVS
Deaf & Hard of Hearing Center
DeMine Immigration Law Firm
Dr. Alan Rembos
Dr. Edward LaMotta

Early Learning Coalition of SWFL
Family Health Centers of SWFL
Fifth Third Bank Empower U
Floral Artistry
Florida Department of Children and
Families ACCESS Program
Florida Gulf Coast University
Florida Rural Legal Services
Fort Myers Track Club
Friends Who Care
Gasparilla Inn & Club
George & Wendy's
Sanibel Seafood Grille
Gladiolus Learning &
Development Center
Good Wheels
Goodwill Industries of SWFL
Great White Grill
Harmon's Audio Visual
Harry Chapin Food Bank
Habitat for Humanity
Hazelden-Betty Ford Foundation
Hoglund Family Hearing
Home Instead
Hope Health Hospice
Hortoons
Island Interiors of Sanibel
Island Management
Island Parish Nurses
Island Paws
Island Pharmacy
Island Sun Newspaper
Island Taxi
Island Therapy Services of Sanibel
Island Vacations
Jerry's Foods
John Grey Painting
John R. Wood Properties
Joey's Custard
Lazy Flamingo II
Lee County Emergency Management
Lee County Health Department
Immunization Program

Lee County Human Services
Lee County Legal Aid
Lee County Parish Nurses
Lee County Schools
Lee County Sheriff's Department
Lee Fact Team
Lee Health Systems
MacIntosh Books & Paper
Malia Island Fusion Cuisine
Matzaluna The Italian Kitchen
Midwest Food Bank
Milissa Sprecher Photography
Millennium Physicians Group
Miller Helms & Folk, PA
National Alliance on Mental Illness
Neuropsychiatric Association
for Memory Screening
Nick Adams Photography
Oasis Senior Advisors
Over Easy Café
Partners for Breast Cancer Care
R.W. Walsh Landscaping
Radiology Regional
Right At Home
RLR Investments
Rosie's Café & Grill
Rotary Club of Sanibel-Captiva
Saint Michael and All Angels
Episcopal Church
SalusCare
Sanibel & Captiva Island
Assoc. of Realtors
Sanibel Air & Electric
Sanibel Captiva Art League
Sanibel Captiva Beach Resorts
Sanibel Captiva Lion's Club
Sanibel Catering Company by Bailey's
Sanibel Community Church
Sanibel Community House
Sanibel Congregational
United Church of Christ
Sanibel Congregational
Women in Mission

Sanibel Fire Station
Sanibel Island Farmer's Market
Sanibel Island Rentals
Sanibel Island Therapy
Sanibel Police Department
Sanibel Public Library
Sanibel Recreation Center
Sanibel School
Sanibel Taxi
Santiva Chronicle
Sanibel-Captiva Kiwanis Foundation
SCCF
Senior Friendship Center of SWFL
Shell Point Retirement Community
South Seas Island Resort
Suncatchers' Dream
The Grog Shop
The Robert Rauschenberg Foundation
The Salvation Army
The Sanctuary Golf Club
Three Crafty Ladies
Thrive Senior Living at Beachwalk
Timbers Restaurant & Fish Market
Toys Ahoy
Traders Sanibel
United Way of Lee, Glades and
Hendry Counties
Valerie's House
Veterans Service Office
Visiting Nurses Association of SWFL
We Care of Lee County
Whitney's Bait and Tackle
Zebis IT Essentials
Zonta of Southwest Florida
Zonta Club of Sanibel-Captiva



FINANCIALS FOR 2020

ANALYSIS OF FUNDING & EXPENDITURES

2020 revenue

Individual Donations	\$1,685,501
Organization & Grants	\$338,205
Events	\$472,907
Misc & Other	\$60,201

TOTAL REVENUE: \$2,556,814

**Capital Contributions \$400,000*

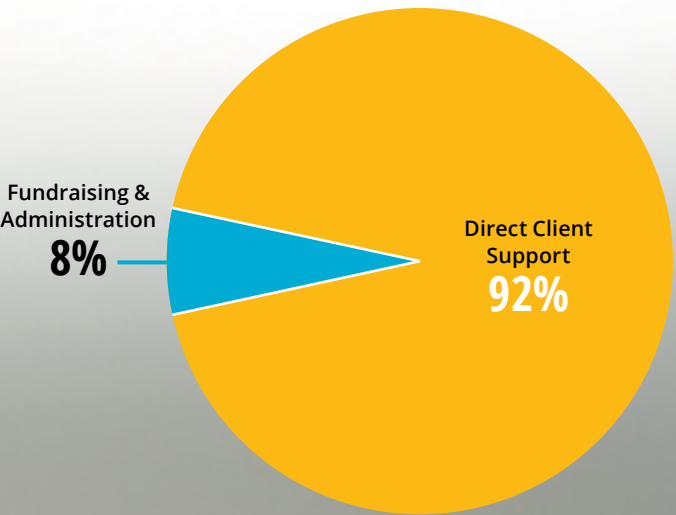
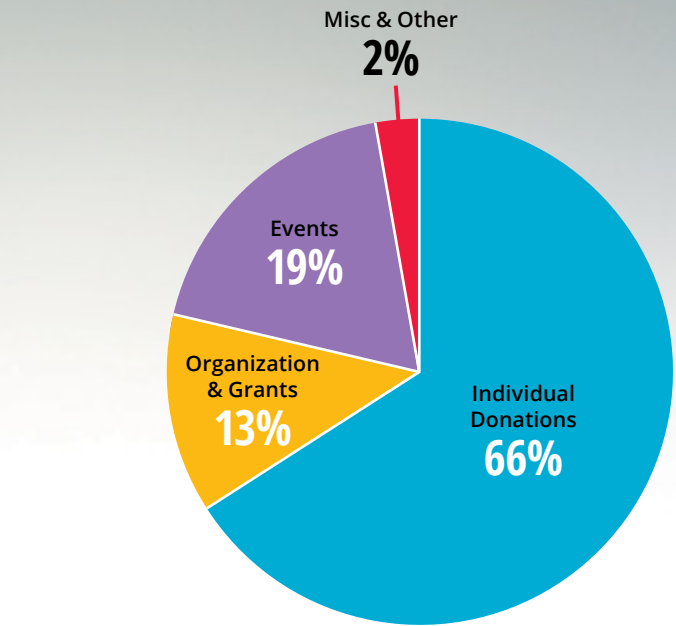
2020 expenses

Direct Client Support	\$1,606,412
Fundraising & Administration	\$115,234

TOTAL EXPENSES: \$1,721,646

**Capital Mortgage Reduction \$400,000*

NET INCOME: \$835,168



Note: all figures are unaudited



CHAMPIONS

Anonymous (1)
Dixie & Robert Bowden
Kathy & John Dubuque
Maggi & Don Feiner
Mika & David Filkins
Jean & Bob Gryzmala
Lisa & Gregory Larkin
Inky & Jack Meng
Middendorf Family Foundation
Pat & Frank Middendorf
Sanibel-Captiva Kiwanis Foundation
Joan & Don Sherman
Sheridan & Dick Snell
The Sanctuary Golf Club Foundation
The Theodore Cross Family Charitable Foundation
United Way of Lee, Hendry, Glades & Okeechobee
Andria & Paul Heafy / The Wilshire Charitable Foundation

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Amanda Cross
Kristin & Chris French

Sherry & Doug Gentry
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Hedden Family Foundation
Jerry's Enterprises
John & Linda Kramer
Charitable Fund
Deborah LaGorce
Charlotte & John MacLennan
Antoinette & Bruce McDonald
Kay & John Morse
Mary & Jim Nelson
Carolyn & Joe Palchak
Barbara & Paul Powers
Ellen & Dave Raisbeck
Rotary Club of Sanibel-Captiva
Sanibel Congregational
United Church of Christ
Sanibel Island Farmer's Market
Donna & John Schubert
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Jacqueline Sweeney
Debbie & Mike Szymanczyk
Lee Tauck / L A T Foundation
The Cara Foundation
The Sanctuary Golf Club, Inc.
Wescustogo Foundation
Kathy & Bob Wiesemann
Diane & Robert Williams
Linda & John Wulff
Zebis IT Essentials

PARTNERS

Anonymous (2)
Alice M. O'Brien Foundation
Robert & Jan Allinder-Anestis

WE ARE HUMBLLED AND THANKFUL FOR OUR MANY
GENEROUS FISH **DONORS**
GIVING IS A SUPERPOWER—AND **YOU ARE HEROES**

Catherine & Ed Anderson
Bailey's General Store
Susie & Jim Berg
Pat & Mike Boris
Patricia & Anthony Brunsing
Maggie & Tom Butcher
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Mary & Red Culver
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Bob & Mickey Doucette
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Jo & Manny Fernandez
Janet Frane
Susie & John Freund
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Linda & Steve Gibbs
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Susan & George Heisler
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Mary & Dick Jalkut
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Linda & Gene Massey
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Family Foundation
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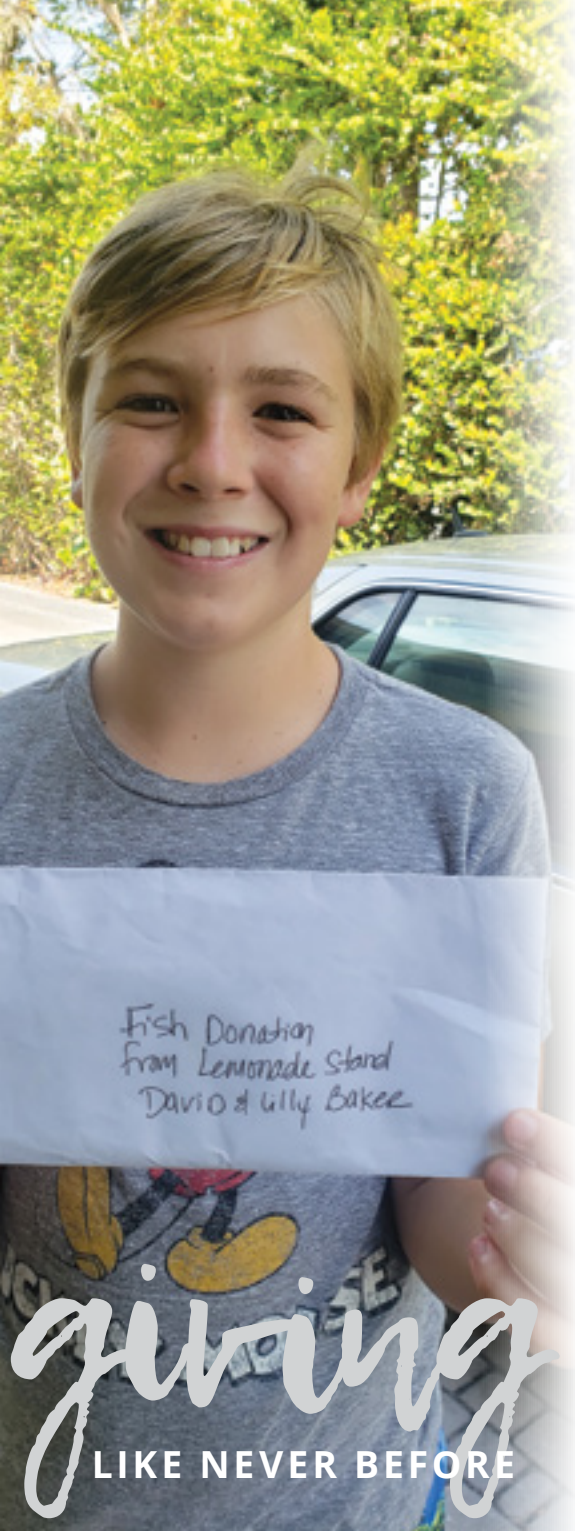
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While we have 175+ volunteers annually, that number drops dramatically during holidays and off-season months. We invite you to choose how you can help, and we'll provide training! OPPORTUNITIES INCLUDE:

- **BACKPACK PROGRAM**—pack, sort, stock
- **EVENTS**—meet and greet, set-up, decorate
- **FOOD PANTRY**—shop, sort, pick-up, and assist
- **HURRICANE INFO**—meet client, explain plans
- **MEALS**—pick up, deliver hot meals to clients
- **MEDICAL EQUIPMENT**—meet, deliver, pick-up
- **TELEPHONE**—receive messages & respond
- **TRANSPORT**—drive client to/from appointment
- **VISITATION**—visit neighbors needing socialization
- **WALK-IN-CENTER**—meet, greet, assist

A NEW WAVE OF GIVING

Women—with strength, dedication, passion for others, and generous spirits—are a powerful giving force. We are thrilled to announce the 2020 launch of the AngelFISH Society which specifically invites women in our community to direct their giving in focused, strategic ways with the goal of providing sustainable funding for the FISH of Sanibel-Captiva Foundation, Inc.—an endowment created to support the future of the FISH organization.



Our AngelFISH Society objectives are to:

- *engage women in assisting our neighbors in a meaningful way*
- *educate women about our community needs*

Additionally the Society will fund a special FISH programmatic project each year. This year's focus has been on helping island seniors dealing with isolation, loneliness and depression. We've already begun diving deep into our important project work through vital research to identify and address immediate needs in technology to help our island seniors stay connected. ***We are pleased to announce that 20 individuals have already been qualified by FISH to receive assistance through much-needed devices, internet service, training and technological support.*** Membership will keep these efforts moving forward to bring FISH services and programs to our most vulnerable through virtual programming, zoom presentations, workshops and more.

In these times of growing and ever-changing needs, ***we are thankful to our charter members for jumping in and helping us turn the tide.*** We encourage you to share this wonderful giving opportunity with all the amazing women you know!

For more information, please call Maggi Feiner or Alicia Tighe Orgera at FISH at 239.472.4775.

OUR GENEROUS MEMBERS

ANGELFISH ANGEL

Catherine Anderson
Susie Freund
Gaye Pigott
Nancy Rolley
Ellen Sloan

STARFISH

Dixie Bowden

TIDE TURNER

Marilyn Aldridge
Susan Beittel
Sam Boren-King
Vibeke Christensen
Dulce Doss
Barbara Dunham
Sherry Gentry
Karen Gill
Helene Hall
Susan Heisler
Gwenda Hiett-Clements
Janie Howland
Lana Jacobs
Carol Manker
Nicole McHale
Lisa Ann Miller

Patty Moore
Mary Nelson
Susan Ryckman
Patty Sprankle
Monica Taylor
Linda Uhler
Kathy Wiesemann

DIVE DEEP

Brenda Bass
Mary Bondurant
Pat Boris
Ann Cooper
Carol Gertsen
Jane Holder
Liddy Johnson
Susan McCallion
Kay Morse
Nancy Roach
Robbie Roepstorff
Barbara Ruben
Kris Ryckman
Patricia Schwarz
Cathie Thiede
Cindy Timm
Valerie Tutor
Betty VanTassel

Priscilla Viets
Nanelle Wehmann
Ann-Marie Wildman

JUMP IN

Susan Alexander
Kathy Dubuque
Maryanne Edelman
Linda Estep
Gloria Garrett
Cheryl Giattini
Allison Goss
Helen Gracey
Joan Klutch
Merni Libonate
Jeri Magg
Phaidra McDermott
Mary McMillan
Mary Morris
Merry Lee Neil
Peggy Nickerson
Jane Ramseth
Kathy Samson
Kandi Sanger
Toni Shannon
Lynda Traverso
Elaine Worley

PLANNED GIVING FOR TOMORROW

AN OPPORTUNITY TO LEAVE A LEGACY AND **ONE MORE SILVER LINING**

Join the **FISH Legacy Society** to help us continue our mission for years to come

WHAT IS PLANNED GIVING?

"Planned giving" is simply a commitment, either revocable or irrevocable, to give to a Section 501(c)(3) charity, such as FISH or its Foundation, as part of a donor's overall financial or estate planning (as contrasted with typical annual donations).

TYPES OF PLANNED GIFTS

- 1 ***Bequests***—donations at death (through a Will or Trust) of cash, real estate, stocks, bonds, mutual funds, or other intangible assets
- 2 ***Retirement Plans***—designation of FISH as a beneficiary of a retirement account, such as an IRA, 401(k), 403(b), pension or profit sharing plan
- 3 ***Life Insurance***—designation of FISH as a beneficiary of a life insurance policy (whole life or term)
- 4 ***Retained Life Estate***—transfer of real estate, such as a residence or commercial property, to FISH, but with the donor retaining the use of the property for the remainder of the donor's lifetime (e.g., the Woodring property)

WITH A PLANNED GIFT, A DONOR MAY

- ***Create an endowment to generate annual income that provides for the development and enhancement of designated FISH programs and activities (e.g., Helping Hands or the Food Pantry)***
- ***Create an endowment to enhance FISH staff development or subsidize the compensation for a specific position, similar to endowing a professorship at a university***
- ***Name the FISH Walk-In Center (or an office) for the donor or in honor/memory of a loved one or another person***

Have you already included FISH in your estate plan? We would love to know so that we may appropriately recognize you as part of our FISH Legacy Society. Please contact Maggi Feiner or Alicia Tighe Orgera at (239) 472-4775.

IMPACT REPORT GRACIOUSLY
UNDERWRITTEN BY



“Life on our islands just would not be the same without FISH of Sanibel-Captiva, Inc. Its very existence defines the caring culture of our island community. Visitors to our islands rightly appreciate our welcoming hospitality, thriving wildlife, and natural environment. It is only when you live and work on Sanibel and Captiva that you also understand it is a place where we care for each other, especially our neighbors in need. FISH is our indispensable leader in community caring—helping people when they need it—and in so many meaningful ways.”

—Geoffrey W. Roepstorff
CEO, Bank of the Islands/Edison National Bank
Island Neighbor

neighbors helping neighbors

FISH
OF SANCAP