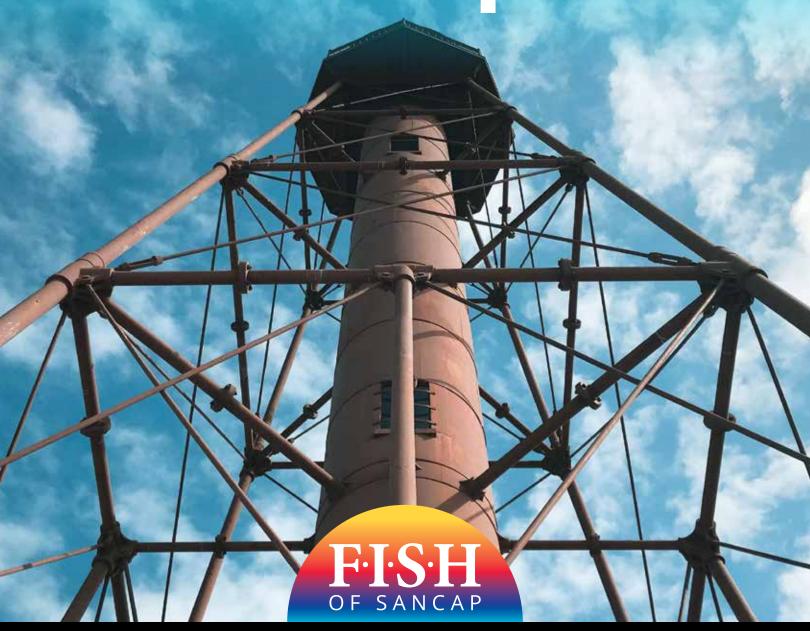


neighbors helping neighbors rebuild after life's storms







Upwale Control

Dear Friends of FISH,

This is the most challenging of times ever for FISH and our beloved community. We have faced several disasters in the last five years but Hurricane Ian and its path of devastation tops the list. We cannot stress enough how proud we are of FISH, our staff, our volunteers, our community members and partners who have raised the bar for what *neighbors helping neighbors* means. Additionally, we are grateful for our supporters from around the world. They immediately sprang to action to ensure we had the resources necessary to be some of the first responders on the ground helping our islands in the recovery process.

People do not realize that FISH's work begins before storm season even starts by assisting some of our most vulnerable residents with hurricane planning and communication before, during and after a storm passes. Even without power or cell phone access, and sustaining damage to their own homes, our staff went to local shelters immediately after the storm to bring resources to islanders. FISH staff were some of the first people on the island to bring water, ice, charging stations, supplies and hot meals to those on the islands and crews working to begin the recovery.

Like so many homes and buildings on the islands, the FISH Walk-In Center, which has been ground zero for delivering aid to the thousands of service requests we receive annually, was destroyed by storm surge. While we can use the parking area and structure for some distribution of items and storage, we have had to relocate temporarily to an office space in Fort Myers. However, we are committed to rebuilding a new Walk-In Center where anyone in need can find help and hope.

Our islands will be, in many ways, forever changed by this past year. Witnessing the kindness, compassion and commitment of our neighbors to each other proves that the spirit of community on which FISH is founded is stronger than ever. We have stood with Sanibel and Captiva for more than 40 years and we will continue to serve as YOUR island social service organization long into the future. There is only one way to go from here—onward and upward.

Maggi Leiner

With gratitude,

Jim Metzler, Board Chair

James a Metyler

Maggi Feiner, President & CEO



neighbors helping neighbors

before, during& after the storm

HURRICANE PREPAREDNESS PACKETS

FISH is committed to the safety and well-being of our island neighbors, and hurricane season is no exception.

As Ian demonstrated so vividly this past year, hurricane hazards come in many forms, including storm surge, heavy rainfall, inland flooding, and high winds that can cause devastation and loss. It is essential to be ready **before** a storm approaches. FISH works hard to help neighbors be prepared well before hurricane season even begins by sharing information and resources online, at our Walk-in Center, and at seminars and community events.



before the storm

Our annual **FISH Hurricane Preparedness Packet** is a valuable island resource available to anyone who requests. The packet provides detailed information on where to go, what to do, and how/when to begin preparing for hurricane season, including:

- suggested do's and don'ts
- list of hotels
- city of sanibel hurricane pass application
- special needs application
- checklists
- list of shelters/map
- pet information
- hotline numbers
- evacuation routes

FISH distributed hundreds of Hurricane Preparedness Packets before season and made calls and visits to seniors and those without family support. If you or someone you know could benefit from this packet or program, please contact us. Packets are *available for download* at **fishofsancap.org**.

HURRICANE IAN TIMELINE

September 21—Hurricane Committee begins making calls to vulnerable islanders

September 26 and 27—FISH assists clients with last minute evacuations; assisted with hotel arrangements, transportation to shelters, and provided hurricane supplies

September 28, prior to landfall—FISH sends eblast with latest storm update

during and immediately after the storm

September 28—Landfall

FISH staff began working around the clock from various temporary locations including shelters and hotels to support our community immediately after Ian made landfall.

The Hertz Center provided emergency shelter to many of our island residents and FISH was on hand to help.

September 29—24 hour hotline begins; staff responds to islanders in need, communicating with those who did not evacuate and connecting with the City; creates list of those who need to be evacuated from island; set up group text for team members to communicate

September and October—reaches out to all on hurricane list and active volunteers to check on well being; continues coordination to evacuate folks off island; has presence at helicopter drop off locations; reaches out to family members of seniors, volunteers, etc. until reaching an 'all accounted for' list

September to current—

FISH made 419 pre and post hurricane calls to communicate conditions, updates, status and services via social media













TIMELINE CONTINUED

after the storm

October and November—

With the Causeway severely damaged and not passible, FISH used boats for transportation to be among the first "boots on the ground" to begin the work of recovery. We provided immediate needs such as gas cards. We coordinated with partner agencies such as Harry Chapin, Midwest Food Bank and others to bring additional resources to the islands including limited food supplies and hygiene items. We connected people with information and resources, temporary housing, and mental health services. We delivered supplies and conducted regular check-ins to displaced seniors. We helped islanders with FEMA and SBA applications for emergency assistance. We connected unemployed workers with job opportunities off-island. We continued assisting anyone reaching out for help. Our clients included many FISH "first-timers" as well as those we have served over the past 40 years.

October 4—FISH sends update eblast; establishes website resource page; works w/City on hurricane passes for essential team and volunteers; provides guidance for FEMA applications

October 5—FISH provides info and coordinates w/Operation Blue Roof; works w/DCF for mental health assistance; podcast w/NPR

October 6—FISH staff returns to island to assess damage and begin setting up crisis response stations with partner agencies

October 7—sends eblast to FISH volunteers; coordinates w/Lee Health for locations; begins listing mobile pantries around SWFL

(on or around) October 7—begins seeing clients at a temporary United Way Fort Myers location

October 10—begins distribution of 24,000 10lb. bags of ice and 10,341 cases of water in partnership with United Way and the Lee County Emergency Operations Center in multiple locations on the islands













October 11—FISH informs on mail service status; begins supply distribution; Causeway reopens for emergency services/truck convoy

October 12—distribution of tarps and 1,080 buckets with cleaning supplies at multiple island locations

October 13—FISH bike distribution

October 14—begins initial food distribution w/Mission BBQ; then long term w/Operation BBQ

October 15—provides tarps through United Way partnership

October 20—building damage update

October 21—FISH provides charging stations; Causeway reopens for civilians

October 22—begins coordination w/on-site FEMA and SBA applicant services

October 23—partners with Capacity Path to provide mental health assistance for survivors

October 28—partnership with Rotary provides disaster aid trailer for islanders to borrow tools

November 3—Maria gives on the ground update at Rotary; 9,500 emergency supplies distributed to date

November 6— partners with American Legion to open mobile Comfort Stations for islanders to shower and do laundry

November 7-10—informs and updates islanders of Tropical Storm/H1 Nicole approaching area

(on or around) November 8—FISH secures our own temporary location at 15550 McGregor Blvd., Fort Myers and restarted many existing programs, including holiday assistance, in addition to immediate hurricane response

November 21—FISH and Operation BBQ provide 350 frozen Thanksgiving Day Meal Kits to island workers; only 35% of residents had electricity so heat source was also provided in partnership with Weber-Stephens

November 22—provided blessings of food and fellowship for island neighbors with a community Friendsgiving Event celebrating Thanksgiving; event made possible with the help of our generous community, agency partners, and volunteers; special thanks to The Community House, St. Michaels Church, Sanibel Community Church, Midwest Food Bank and Operation BBQ









TIMELINE CONTINUED

As the holidays approached—

FISH continued Hurricane Ian recovery help while providing special events and programs to add holiday cheer. We offered opportunities for Adopt-a-Family, Adopt-a-Senior, and Bike Distribution. and new in 2022, "FISH Stockings" filled with small gifts and treats for each person in the home. These programs were supported by many with special thanks to our community partners—Ashton Kirchner Group-Keller Williams Realty Fort Myers and The Islands, Big Arts, Billy's Bike Shop, Captiva Civic Association, and The Great White Grill.

December 2—participates in Luminary Night at Bell Tower

December 5—FISH releases first **onward and upward** video

December 6—coordinates toy/senior holiday drive with BIG ARTS and the Captiva Civic Association

December 14—bike distribution with Billy's Bikes

December 20-23—holiday gift distribution at Sanibel and Fort Myers locations

December 20—FISH welcomed island residents for a **Winter Holiday Meal** in partnership with Cielo, Operation BBQ and The Community House of Sanibel

December 22—in partnership with Operation BBQ, FISH distributed holiday meal kits to the community with the option of enjoying a hot meal or taking home a frozen meal to heat and eat

December 30—blanket/cold weather distribution









the path ahead

REGROUP & REBUILD

The top priority of FISH has been—and always will be—helping our neighbors. While we have remained a strong and steady presence throughout Hurricane lan, we are not without our own challenges and losses. Like many others, our building was destroyed as a result of storm sturge, flooding and damaging winds. Our temporary Fort Myers location is providing an adequate space to regroup and carry on some of our programs, but certainly not all. But we are determined



to rebuild. It won't be long before we regain full operations within our traditional 4 pillars of service that our island neighbors have come to depend on. The needs continue to grow, and our services remain vitally important to our island communities. **We are confident that our caring neighbors and generous donors—from near and far—will be here for us as we move onward and upward together.**

Hello from London,
I throw that you've been going through some very
stough times totally. Despite this I believe that
the situation will get better and the sur will
shine again.

Your surverly
Daniel, Tyeur old



Food insecurity is often the first symptom of a larger problem within a household and initially brings a family to FISH for help. Being unsure of **if** or **when** you can put food on the table is a frightening place to be. Following Hurricane Ian, access to food was an issue facing many who never imagined themselves in that position before. Whether a chronic issue or the result of a crisis, FISH helps nourish families—from kids to parents to our senior neighbors. Through our various food programs, FISH is responsible for putting thousands of meals on Southwest Florida family's tables.



food pantry

Helping families bring food to the table through our Food Pantry program is often the first time we get to meet households in need. FISH is here to ensure our neighbors—whether working families or seniors on fixed incomes—have access to nutritious food consistently. In 2022, FISH saw 5,722 food pantry visits and distributed 259,270 pounds of food through the Pantry program.

meals-by-FISH

Through our partnership with Bailey's General Store—and now Jerry's Foods due to hurricane damage to Bailey's—FISH volunteers deliver daily hot meals to seniors on Sanibel and Captiva who are unable to cook for themselves on a regular basis, or for those who may need short-term assistance, such as during a recovery from a medical procedure. Aging or mobility issues should not get in the way of our neighbors receiving regular and nutritionally balanced meals. In 2022, FISH distributed 3,233 hot meals to island neighbors.

holiday meals

Spreading hope and light to those we serve is at the center of our Holiday Meal program. Each Easter, Thanksgiving, and Christmas the community comes together to raise funds, donate food, and assemble meals for families to celebrate together at home. **FISH distributed 1,085 holiday meals in 2022.**





"The FISH food pantry offers so many basic items we need everyday but can't always afford. It has been a source of help and hope for our family when we've needed it most."

—a FISH client



education& outreach

PROGRAMS THAT EMPOWER

Enriching and connecting our community through educational opportunities is an important piece of our wrap-around service. Empowering neighbors through this gift—whether it's a fun painting class, an informational workshop or awarding much-needed scholarship funds—provides access to resources and activities that change lives and strengthen our community as a whole.

scholarships

Our adult scholarship program assists those living and working on the islands in furthering their education. FISH scholarships open doors to help neighbors move their careers forward or even gain new credentials to make positive career changes, paving the way to more stable jobs, upward mobility and brighter futures.

workshops

Through our network of nonprofit and business partners in Southwest Florida, FISH is proud to offer workshops on a wide range of topics including health and wellness, issues affecting our aging populations, and even budget and finance courses. We listen to the desires, needs and challenges of our community members and bring activities, information and experts to them at no cost.



senior Services

FISH is committed to helping those aging in place on Sanibel and Captiva to do so with dignity and support. With a dedicated Senior Services Director at the helm, FISH provides resources for connectedness, technology, and care to our senior islanders with numerous programs.

hurricane preparedness

Helping vulnerable islanders prepare for hurricane season is a top priority and one of FISH's longest-standing programs. This year, we saw just how critical those plans can be. FISH works with islanders before a storm to create a plan, ensures they know when to put their plan into action, and follows up after a storm. Additionally, we produce a resource packet with up-to-date relevant disaster information.

In 2022, FISH distributed 240 Hurricane Packets.

home health resources & daily reassurance

The FISH Home Health List is an aggregated list of home health care providers ranging from companions to RNs. FISH provides initial background checks to give recipients and their loved ones peace of mind. Additionally, our Daily Reassurance and Visitation program pairs FISH volunteers with island seniors for a scheduled call or visit, to check in quickly or chat.

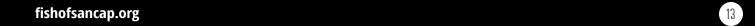
FISH made 1,632 reassurance calls last year.

smile boxes

Combatting social isolation and its mental and physical effects on aging adults is central to many of our senior service offerings. Smile Boxes began during the height of the COVID-19 pandemic to find ways to connect with isolated seniors. Each special themed box delivered by FISH volunteers includes items that are enriching, fun, and often tasty to bring a smile to their face and remind them that their neighbors are thinking of them. **FISH happily distributed 518 Smile Boxes in 2022**.







helping hands

& FINANCIAL ASSISTANCE

FISH is honored to offer a helping hand to our neighbors—removing obstacles and creating opportunities for families to thrive. We continue to provide a safety net of emergency financial assistance to help cover rent, utilities, healthcare, & other necessary expenses for families dealing with short-term financial crises. Our professional staff helps with immediate needs while working with clients to develop a long-term plan for financial recovery and independence. FISH provided 5,435 instances of Case Management in 2022.



"I now find myself on the other side of FISH's goodwill, and it's humbling. I cannot find the words to express my gratitude during my family's difficult time. Thank you for making a challenging time a little easier."

—a FISH client



pivoting to help more people in more ways

In the aftermath of Hurricane lan, more islanders than ever are now in a position of needing help.

FISH is providing that help to people of all ages, and in all economic brackets. We have pivoted responsively and creatively to help in new and unexpected ways.

As islanders continue to struggle through sorting debris, cleaning, repairing and rebuilding structures, replacing furnishings, and turning their damaged houses into homes once again, FISH is there. We've partnered with businesses and organizations to provide resources and much needed supplies and help ease some of the financial burden that so many are facing. From free drywall distribution to bedding, rugs and cleaning supplies, FISH has become a greater blessing and resource than ever for our island neighbors.

AL GRI

"I cannot thank you enough for approving my request for assistance, as my family is struggling to cover both property repairs and funeral expenses due to the hurricane, and I want nothing more than to contribute and help alleviate this burden. Thank you!

—a FISH client

amazing donors

MAKE IT ALL POSSIBLE—THANK YOU

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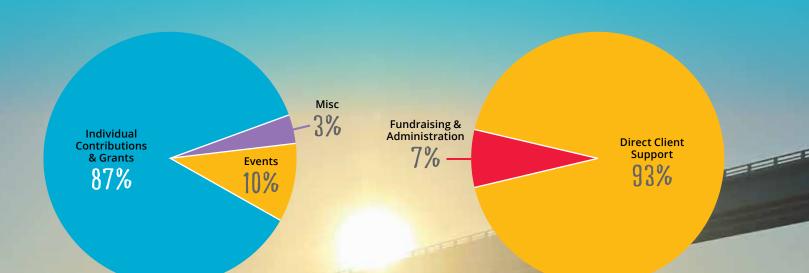
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Rachael Zolinas Jeanine & Jon Zywiciel

2022 financials

ANALYSIS OF FUNDING & EXPENDITURES



2022 revenue

Individual Contributions & Grants Events (Net)

Misc & Other

TOTAL REVENUE:

\$4,034,033

\$455,355

\$117,802

\$4,607,190

2022 expenses

Direct Client Support

\$2,053,240

Fundraising & Administrative

\$153.843

TOTAL EXPENSES:

\$2,207,083

NET OPERATING INCOME: \$2,400,107

*CAPITAL CONTRIBUTIONS in 2022 were \$591,094 with \$400,000 of this amount used for MORTGAGE REDUCTION

**NOT INCLUDED—Hurricane remediation & real property loss

Note: figures not audited

planned giving

& LEAVING A LEGACY

Planned giving is simply a commitment, either revocable or irrevocable, to give to a Section 501(c)(3) charity, such as FISH or its Foundation, as part of a donor's overall financial or estate planning (as contrasted with typical annual donations).

types of planned gifts

Bequests—donations at death (through a Will or Trust) of cash, real estate, stocks, bonds, mutual funds, or other intangible assets

Retirement Plans—designation of FISH as a beneficiary of a retirement account, such as an IRA, 401(k), 403(b), pension or profit sharing plan

Life Insurance—designation of FISH as a beneficiary of a life insurance policy (whole life or term)

Retained Life Estate—transfer of real estate, such as a residence or commercial property, to FISH, but with the donor retaining the use of the property for the remainder of the donor's lifetime (e.g., the Woodring property)

with a planned gift, a donor may

- Create an endowment to generate annual income that provides for the development and enhancement of designated FISH programs and activities (e.g., Helping Hands or Food Pantry)
- Create an endowment to enhance FISH staff development or subsidize the compensation for a specific position, similar to endowing a professorship at a university
- Name the FISH Walk-In Center (or an office) for the donor or in honor/memory of a loved one or another person

already included FISH in your estate plan?

We would love to know so that we may appropriately recognize you as part of our **FISH Legacy Society**. Please contact Maggi Feiner or Maria Espinoza at 239.472.4775.

"It gives me joy to help future generations of island neighbors for years to come!"

> —a FISH Legacy Society member

true partners

BUILDING & REBUILDING COMMUNITY







ACT Southwest Florida Abuse Counseling & Treatment Alzheimer's Association of Lee County American Red Cross, Lee County **Amigos Center** Arden Courts Area Agency on Aging SWFL Ashton Kirchner Group of Keller Williams Realty Bailey-Matthews National Shell Museum Bailey's General Store Bank of the Islands Bat Yam Temple of the Islands Beach Floor & Décor Beaches & Keys Beacon of Hope **BIG ARTS** Billy's Rentals Bob Janes Triage Center & Low Demand Shelter Breeze Newspapers

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Florida Gulf Coast University Florida Rural Legal Services Fort Myers Veterans Center Friends Who Care Fyzical Therapy & Balance Center Gene's Books George & Wendy's

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ReUnite
Rotary Club of Sanibel Captiva
Rotary International District 6960
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All Angels Episcopal Church

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Sanibel Air & Electric
Sanibel Bike Club
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Sanibel Community Church Sanibel Community House Sanibel Congregational United Church of Christ

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at Beachwalk

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United Way of Lee,

Toys Ahoy

selfless volunteers

In 2022, a record number of FISH volunteers of all ages truly stepped up to help neighbors in meaningful ways. We invite you to choose how you would like to help, and we'll provide training!

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Since the beginning, FISH has been doing whatever it takes to help weather the storms of life. We dig in and get our hands dirty. We navigate the possibilities. We provide resources and find solutions. We are truly thankful for our board members and caring staff who work hard and serve humbly each day to make life better for our island neighbors.

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Jim Nelson—Director
Kathy Samson—Director
Sheridan Snell—Past Board Chair

professional staff

Maria Espinoza—Executive Director
Nitza Lopez—Social Services Director
Erika Broyles—Senior Services Director
Jennifer Pagano—Education & Outreach Director
Manuela Martinez—Program Coordinator
Maggie Goldsmith—Marketing & Grants
Laura Rodriguez—Accounting Manager
Kim V. Ouellette—Operations & Volunteer Manager
Heike Gosselin—WIC Manager

Congratulations to our own Maria Espinoza, FISH Executive Director, who was awarded the 2022 Young Professional of the Year Award by the Greater Fort Myers Chamber of Commerce, in recognition of her outstanding contributions to our community!

"As I continue to grow with the FISH organization, I'm thankful to have the support of the FISH Board and an extraordinary team of dedicated professionals irector and volunteers that allows us to continue to serve our community."

-Maria





The AngelFISH Society allows women in our community to direct their giving in focused, strategic ways, with the goal of providing sustainable funding for the FISH of Sanibel-Captiva Foundation, Inc—an endowment created to support the future of FISH.

The amazing work of our AngelFISH Society continues to carry on with great success despite the incredible challenges we have faced as an island community during our first two years. We are focused on helping neighbors move **onward and upward** as we jump into our 3rd annual programmatic project.

introducing the

FISH FOOD BOX PROGRAM

The AngelFISH Society is proud to support the launching of another new supplement to the FISH Food Pantry. The **FISH Food Box Program Program** provides an assortment of fresh produce and food pantry items to islanders that are unable to visit our Sanibel site. We will provide an option for delivery, once weekly, to those who request and sign up for this FISH service. We are also providing small grills and charcoal for those without power or lacking functional, working appliances.

The work of FISH through programs such as the Fish Food Box Program would not be possible without the dedicated support of AngelFISH.









"As more islanders return, we hope they will find this opportunity helpful as they continue to recover from Hurricane lan."

—Manuela Martinez,Program Coordinator



"Hope can be found in the unexpected. It is often in the darkest times we find the light of help to guide us onward. FISH of SanCap continues to be a beacon in the storms of life for our communities. We are truly blessed to have such an invaluable social service organization to provide resources, direction and hope for the evergrowing, everchanging needs of our island neighbors. As we work to find our way toward recovery and even brighter days after Hurricane Ian, we can be assured that FISH will be there every step of the way."

—Geoffrey W. Roepstorff
CEO, Bank of the Islands/Edison National Bank
Island Neighbor





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